

## **SUMMARY**

- Catalyst
- Ovum view
- Key messages

## **MARKET DRIVERS AND OPPORTUNITIES**

- Drivers and enablers in the healthcare industry
- Types of healthcare IT (HIT)
- IT services investment in healthcare
  - Healthcare clients are increasing IT services contract activity
  - Potential IT services spending in healthcare
- Key IT drivers for hospitals
- Electronic health records (EHRs)
- Personal health records (PHRs)
- Digital imaging/picture archiving communication systems (PACS)
- Health information exchanges (HIEs)
- Telehealth
- Developing trends: analytics and cloud

## **IT SERVICES PROVIDERS' STRATEGIES/OFFERINGS**

- Overview
- Capgemini
- CSC
- Fujitsu
- HP
- T-Systems

## **RECOMMENDATIONS**

- Recommendations for enterprises
- Recommendations for vendors

## **APPENDIX**

- Further reading
- Methodology
- Author
- Contributing analyst
- Ovum Consulting
- Disclaimer

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- Table: Business drivers and technology enablers in HIT in 2012
- Table: Hospital contract examples with IT services/outsourcing providers

## **FIGURES**

- Figure: Components of Healthcare IT (HIT)
- Figure: Yearly IT services contract activity in healthcare, 2006–10
- Figure: Healthcare IT services revenues 2010 to 2016

Figure: Hospitals' current healthcare IT investment priorities

Figure: Hospitals' healthcare IT investment priorities in next 6–24 months

Figure: Capgemini's global healthcare strategy

Figure: Fujitsu's vision of a health cloud

Figure: HP's 36-Degree Healthcare Continuum