# Probiotics Success Strategies in Food and Drinks: Novel Applications, Future R&D and Consumer Engagement

The application of probiotics has extended to a wide range of delivery formats in food and drinks, which are marketed on multiple health-enhancing platforms. As the level of scientific knowledge about the use of foods offering health benefits increases, consumers will increasingly search out new products promising additional advantages beyond taste and convenience.

### Scope

- Analysis of the emerging roles that probiotics are playing in health and disease treatment.
- Insights into the current marketing and formulation strategies of the leading probiotic products and brands.
- A review of legislation and litigation currently impacting the marketing of probiotic-based foods and beverages within the EU and US.
- Market forecasts for probiotic-based food and drinks for the US, EU countries and Japan.
- Detailed analysis of category-defining probiotic products, and the lessons that could be learned from their successes and failures.

#### Research and analysis highlights

For manufacturers willing to invest a significant portion of their R&D budget in the health claims assessment process within the EU, success will offer a significant competitive advantage given the number of rejected claims so far.

Kraft's attempt to extend the US probiotic market has been unsuccessful. Although Kraft's expertise lies in formulation and distribution, it overlooked some key success factors for the functional food category. Danone was able to capitalize on the US market and avoided making mistakes.

Yakult has been successful for many reasons, including its focus on a single health message, its long-term investment in functional drinks, and especially its direct-to-consumer approach to selling.

#### **Key reasons to purchase this research**

- Assess the latest applications for human health of probiotics and which products are already capitalizing on these.
- Discover which probiotics markets have helped shape the sector through both success and failure.
- Benefit from the lessons to be learned from 11 of the most innovative products in the probiotic category.
- Analyze the major countries of the sector and determine which will continue to grow and which will slow down over the next four years.
- Identify the five key factors that can help the successful development and launch of functional foods and beverages utilizing probiotics.

## **Table of Contents**

Probiotics Success Strategies In Food and Drinks Executive summary 10

Introduction to probiotics 10

Regulatory perspectives of the probiotic market 11

Market analysis of the global probiotic category 12

Product analysis – Insights from brand successes and failures 13

The probiotic principles for success 14

Chapter 1 Introduction 16

Summary 16

Research methods and report structure 17

Report structure 17

Chapter 2 Health benefits 20

Summary 20

What is a probiotic? 21

Commercial origins 22

The science of probiotics 23

Gut health 24

Immune support 25

Skin health 26

Nutrient absorption 28

Novel research 29

Allergies 30

Chronic fatigue 32

Depression 33

Obesity 33

Urinary tract infections 35

Type of probiotic strain – Does it matter? 36

An issue of stability – Do probiotics need to be alive? 37

Chapter 3 The probiotics regulatory environment 40

Summary 40

Regulatory landscape in the EU the US 41

Enforcing consumer rights in the US 41

Enforcement – Class action leads the way in 2009 and 2010 44

Hard times for the EU probiotic market 45

EFSA and probiotics 46

The future of regulation 47

Chapter 4 Global market analysis 50

Summary 50

Introduction 51

Category growth 53

Europe – market size, growth and forecast to 2013 54

US – market size, growth and forecast to 2013 55

Japan - market size, growth and forecast to 2013 56

Chapter 5 Product analysis – brand successes and failures 58

Summary 58

Introduction 59

Failures in the probiotic market 59

Case Study 1 - LiveActive by Kraft Foods 59

Company overview 59

Product innovation 59

Strategy and marketing messages 60

Conclusions 61

Case study 2 - Dancing Daisy by St Helen's Farm 62

Company overview 62

Product innovation 62

Strategy and marketing messages 63

Conclusions 63

Case study 3 - LC1 Go! by Nestlé 64

Company overview 64

Product innovation 64

Strategy and marketing messages 65

Conclusions 65

Success in the probiotic market 66

Case study 4 – Yakult by Yakult Honsha Co. Ltd 66

Company overview 66

Product innovation 66

Strategy and marketing messages 67

Conclusions 67

Case study 5 - Actimel by Danone 68

Company overview 68

Product innovation 68

Strategy and marketing messages 69

Conclusions 70

Case study 6 - ProViva by Probi 71

Company overview 71

Product innovation 72

Strategy and marketing messages 72

Conclusions 73

The future: Innovation in probiotics 74

Case study 7 - BLIS Throat Guard by BLIS Technologies Limited 74

Company overview 74

Product innovation 74

Strategy and marketing messages 75

Conclusions 76

Case study 8 - Bravo Friscus by Skånemejerier 77

Product innovation 77

Strategy and marketing messages 78

Conclusions 78

Case study 9 - Galaxy Probiotic drink by Mars Incorporated 79

Company overview 79

Product innovation 79

Strategy and marketing messages 80

Conclusions 80

Case study 10 – Walls Milk Time ice Iolly by Unilever 81

Company overview 81

Product innovation 81

Strategy and marketing messages 82

Conclusions 82

Case study 11 - Lätta spread by Unilever 82

Product innovation 82

Strategy and marketing messages 83

Conclusions 84

Chapter 6 Probiotic market success factors 86

Summary 86

Introduction 86

Connect with the consumer 87

Engage with efficacy 87

Bridge the benefit 88

Be the authority 89

Partner with precision 89

Appendix 91

Interview with Jeff Hilton, Integrated Marketing Group 91

Index 93

References 94

#### **List of Figures**

Figure 2.1: Number of probiotics research publications, (1990-2009) 23

Figure 2.2: Racconto Essentials Digestive Health All Natural Pasta with GanedenBC30, a patented probiotic strain developed by Cleveland, OH based Ganeden Biotech, Inc 24

Figure 2.3: Dukat Bio Aktiv LGG 26

Figure 2.4: Age Defence dietary supplement from Nude Skincare containing probiotics and a blend of nutrients 27

Figure 2.5: Koiwai KW Nyusankin yogurt from Koiwai Nyugyo, contains the Lactobacillus paracasei KW3110 strain of bacteria with anti-allergy properties 31

Figure 2.6: Natren Healthy Tummy Dieter's Probiotic chewable supplement wafers from Natren Inc, claim to suppress appetite and reduce effects of over indulgence. 35

Figure 2.7: Fem Dophilus from Jarrow Formulas Inc 36

Figure 4.8: Probiotic market value by country (\$m), 2008 51

Figure 5.9: LiveActive cheese strings and granola bars from Kraft Foods 60

Figure 5.10: Dancing Daisy Probiotic drink from St Helen's Farm 62

Figure 5.11: LC1 Go! from Nestlé 64

Figure 5.12: Yakult probiotic drink from Yakult Honsha Co. Ltd 66

Figure 5.13: Actimel from Danone 69

Figure 5.14: ProViva range by Probi 71

Figure 5.15: BLIS Throat Guard from BLIS Technologies 75

Figure 5.16: Bravo Friscus from Skånemejerier 77

Figure 5.17: Galaxy Probiotic chocolate mini drink from Mars Inc 79

Figure 5.18: Walls Milk Time ice lolly from Unilever 81

Figure 5.19: Lätta mit Probiotik spread from Unilever 83

Figure 5.20: Unilever's Healthy Choice logo 83

#### **List of Tables**

Table 4.1: Sales and CAGR of the probiotic market, by country (\$), (2003-2013) 52

Table 4.2: Sale per capita and CAGR of the probiotic market, by country (\$), (2003-2013) 53

Table 4.3: Share of products launched, by category (%), 2006-2009 54

Table 4.4: Share of probiotic products launched, by region, (2006-2009) 55